SMS Terms & Conditions

Effective Date: November 11, 2026

These Terms and Conditions ("Terms") govern services provided by Mid Mo Car Keys ("Mid Mo Car Keys," "we," "us," or "our"), an automotive key cutting and programming business located in Lebanon, Missouri. By requesting, scheduling, or receiving services from us, you ("Customer" or "you") agree to these Terms. If you do not agree, please do not request or use our services.

1. Services Provided

Mid Mo Car Keys provides automotive services that may include:

- Automotive key cutting.
- Key programming, including transponder keys, smart keys, and proximity keys.
- Remote programming, including key fobs, remote-head keys, and push-to-start remotes.
- Key and remote duplication and replacement.
- Mobile and on-site key services at a customer's requested location.
- Related diagnostic and programming services.

Service availability may vary based on vehicle make, model, year, condition, parts availability, and other factors. We may decline a service request if we determine that the requested service cannot be safely, lawfully, or properly performed.

2. Appointments and Service Communications

2.1 Scheduling

Appointments may be scheduled by phone, in person, or through a service request or appointment form, if available. You agree to provide accurate information needed to assess and schedule the requested service, which may include your name, contact information, service location, vehicle details, and a description of the service requested.

2.2 Service Location

For mobile services, you agree to provide a safe and accessible service location. You are responsible for ensuring that the vehicle is accessible and that any necessary permissions, such as parking access, gate codes, or property access, are arranged before the appointment.

2.3 Rescheduling and Cancellations

If you need to reschedule or cancel an appointment, please notify us as soon as possible. Any cancellation or missed-appointment fee will be disclosed to you before it applies and will be subject to applicable law.

2.4 Service-Related Communications

We may communicate with you by phone, email, or text as appropriate to respond to your inquiry or coordinate a service. SMS communications are governed by Section 3 and our Privacy Policy.

3. SMS Text Messaging Terms

3.1 Customer-Service Messaging Program

Mid Mo Car Keys uses SMS for two-way customer-service communications about automotive keys, key fobs, remotes, and programming services. Customers generally initiate an SMS conversation by texting our business number. A customer may send a question, vehicle information, or photographs of a key or remote to help us understand the service being requested.

When a customer initiates a text conversation, we may reply within the scope of that inquiry to ask follow-up questions, clarify vehicle or key information, discuss the requested service, or coordinate the service the customer asked about. We do not use this program to send unsolicited marketing, advertising, promotional offers, or bulk messages.

If we need to send an initial text to a customer who has not first texted us, we will obtain any consent required by applicable law before sending it. SMS consent is not a condition of purchasing services from us. Customers may contact us by phone, email, or in person instead.

3.2 Message Content and Frequency

Messages may include replies to customer questions, requests for vehicle year, make, model, VIN, or relevant key or remote photographs, and service-related appointment or location coordination when requested or agreed to by the customer. Message frequency varies depending on the customer's inquiry and the service being discussed. We do not promise a fixed number of messages.

3.3 Message and Data Rates

Standard message and data rates may apply based on your mobile carrier plan.

3.4 Opt-Out (STOP)

You may opt out of SMS messages by replying STOP to a message from us. After we receive an opt-out request, we will stop sending further SMS messages to that number, except for any response needed to confirm the opt-out or as otherwise permitted by applicable requirements. Opting out of SMS does not affect your ability to receive services or contact us by phone, email, or in person. Standard opt-out keywords may include STOP, STOPALL, UNSUBSCRIBE, CANCEL, END, and QUIT, where supported by our messaging provider.

3.5 Help (HELP)

You may reply HELP for assistance with SMS messaging or contact us using the information in Section 14.

3.6 Carrier Disclaimer

Wireless carriers are not liable for delayed or undelivered messages. Message delivery may be affected by carrier coverage, network conditions, or other factors outside our control.

3.7 No Marketing Messages

SMS messages under this program are limited to customer-service communications related to a customer's inquiry or requested service. We do not send promotional, marketing, advertising, or sales messages under this program.

3.8 SMS Terms Summary

Program: Mid Mo Car Keys customer-service SMS.

Purpose: Two-way replies to customer-initiated inquiries about automotive keys, remotes, programming, and related service coordination.

Initiation: Customers generally text our business number first. Any business-initiated SMS will be sent only where the required consent has been obtained.

Frequency: Varies based on the customer's inquiry and requested service.

Rates: Message and data rates may apply.

Opt-out: Reply STOP. Other supported keywords may include STOPALL, UNSUBSCRIBE, CANCEL, END, and QUIT.

Help: Reply HELP or contact us using Section 14.

Marketing: No unsolicited marketing, advertising, promotional, or bulk SMS messages.

Consent: SMS consent is not required to purchase services.

4. Customer Responsibilities

By requesting services from Mid Mo Car Keys, you agree to the following:

4.1 Proof of Ownership or Authorization

You must provide reasonable proof that you own or are authorized to access the vehicle for which key or remote services are requested. Depending on the circumstances, acceptable proof may include:

- Vehicle registration or title.
- Insurance documents identifying you in connection with the vehicle.
- Government-issued photo identification.
- Written authorization from the vehicle owner if you are not the owner.

We may refuse service if ownership or authorization cannot be reasonably verified. We will request only information reasonably needed for the service or authorization review.

4.2 Accurate Information

You agree to provide accurate information relevant to the requested service, which may include:

- Your name and contact information.
- A phone number where we can respond to your inquiry.
- The service location address for mobile work.
- Vehicle year, make, model, and VIN, if requested and relevant.
- Photographs of your current key or remote, if requested.
- Relevant vehicle history or prior service information.

4.3 Vehicle Condition

You agree to disclose known issues that may affect the requested service, including:

- Immobilizer or engine control unit (ECU) problems.
- Prior key or remote programming attempts.
- Damaged or modified ignition, door locks, or key slots.
- Aftermarket alarm or security systems.
- Vehicle battery or electrical-system issues.

4.4 Availability

You agree to be available at the scheduled appointment time and location. If you are unavailable or the vehicle is inaccessible when we arrive, rescheduling or additional charges may be discussed with you before they are applied.

5. Payments

Payment is due upon completion of services unless otherwise agreed in advance. We currently accept cash and credit or debit cards. Prices will be quoted before work begins when reasonably possible. Final pricing may vary based on vehicle condition, parts required, and additional labor or programming time. We will notify you of material price changes and obtain your agreement before proceeding.

6. Service Limitations and Warranty

We strive to provide professional services, but we cannot guarantee that:

- Every key or remote can be cut, programmed, or duplicated for every vehicle.
- Programming will be successful on vehicles with immobilizer, ECU, electrical, or security-system problems.
- A service will resolve every vehicle access, starting, or diagnostic issue.

Service outcomes depend on factors including vehicle condition, immobilizer status, parts availability, lock condition, prior modifications, and prior programming attempts. Any specific warranty or guarantee offered for a particular service will be provided separately in writing. Nothing in these Terms excludes any warranty or right that cannot legally be excluded.

7. Limitation of Liability

To the maximum extent permitted by applicable law, Mid Mo Car Keys will not be liable for indirect, incidental, special, consequential, or punitive damages arising from a service. We are not responsible for loss of vehicle use, lost wages, lost time, or lost business resulting from service delays or failures, or for problems caused by pre-existing vehicle conditions or factors outside our reasonable control.

Nothing in these Terms limits liability where such limitation is prohibited by law, including liability that cannot legally be waived. Any limitation on the amount of recoverable damages must be interpreted subject to applicable law.

8. Prohibited Use and Fraud Prevention

You agree not to:

- Request services for a vehicle you do not own or are not authorized to access.
- Provide false, misleading, or fraudulent information about vehicle ownership or authorization.
- Request services for an illegal purpose, including vehicle theft, unauthorized key duplication, or unlawful circumvention of vehicle security.
- Use services, keys, or remotes provided by us to commit fraud or another unlawful act.

We may refuse service and may report suspected fraud or illegal activity to law enforcement when appropriate or required by law.

9. Privacy

Our collection, use, protection, and sharing of personal information, including information sent by SMS and SMS opt-out records, are described in our Privacy Policy. The Privacy Policy is incorporated into these Terms by reference. Please review it for details about how we handle personal information.

We do not sell mobile phone numbers, SMS opt-in information, or SMS consent records, and we do not share this information with third parties or affiliates for their own marketing or promotional purposes. We may share limited information with service providers as necessary to provide services to us, including SMS delivery, or as required by law.

10. Indemnification

To the extent permitted by applicable law, you agree to be responsible for losses or claims caused by your material breach of these Terms, your provision of fraudulent information, your request for service on a vehicle you are not authorized to access, or your unlawful misuse of services, keys, or remotes provided by us. This section does not require you to indemnify us for our own negligence, willful misconduct, or any liability that cannot legally be shifted to you.

11. Governing Law and Venue

These Terms are governed by the laws of the State of Missouri, without regard to its conflict-of-law principles. Any dispute will be brought in a court with appropriate jurisdiction and venue, subject to applicable law.

12. Changes to These Terms

We may update these Terms from time to time. We will post the updated Terms and revise the Effective Date above. Changes will apply as permitted by applicable law.

13. Severability

If any provision of these Terms is found to be invalid or unenforceable, the remaining provisions will remain in effect to the extent permitted by law.

14. Contact Us

If you have questions about these Terms or our services, please contact us:

- Business: Mid Mo Car Keys
- Location: Lebanon, Missouri
- Phone: (417) 527-4618
- Email: support@midmocarkeys.com
- SMS help: Reply HELP to a message from us, or contact us by phone or email.